

Glossary

1MOCC	1Malaysia One Call Centre
1MTC	1Malaysia Training Centre
3R	reduce, reuse and recycle
4IR	Fourth Industrial Revolution
ABMS	Anti-Bribery Management System
ACCA	Association of Chartered Certified Accountants
ACE	Access, Certainty, Efficiency
AFOLU	Agriculture, Forestry and Other Land Use
AHB	Amanah Hartanah Bumiputera
AI	artificial intelligence
AIDS	Acquired Immune Deficiency Syndrome
AIM	Amanah Ikhtiar Malaysia
AKPK	Agensi Kaunseling dan Pengurusan Kredit
APs	approved permits
ASD	alternative service delivery
ASEAN	Association of Southeast Asian Nations
ASO	analogue switch off
ATM	Malaysian Armed Forces
B7 bio-diesel	blending of 7% palm-based menthyl ester
B10 bio-diesel	blending of 10% palm-based menthyl ester
B40	bottom 40% household income group
BDA	big data analytics
BEC	Bumiputera Economic Community
BEEP	Bumiputera Enterprise Enhancement Programme
BELFOS	Beautiful Life for Seniors
BERD	business expenditure on research and development
BIM	Building Information Modelling
BIMP-EAGA	Brunei Darussalam-Indonesia-Malaysia-Philippines East ASEAN Growth Area
bpd	barrels per day

BR1M	Bantuan Rakyat 1Malaysia
CAT	Certified Accounting Technician
CBR	community-based rehabilitation
CCMPs	City Competitiveness Master Plans
CCNCPU	Child Care Needs and Child Protection Unit
CDs	communicable diseases
CE	compensation of employees
CeIO	Certified Integrity Officers
CEPA	communications, education and public awareness
CFA	Chartered Financial Analyst
CIAST	Centre for Instructor and Advanced Skill Training
CIDB	Construction Industry Development Board
CITP	Construction Industry Transformation Programme
COL	Critical Occupations List
COMBI	Communication of Behavioural Impact
CPI	Corruption Perceptions Index
CRC	Convention on the Rights of the Child
CREST	Collaborative Research in Engineering, Science and Technology
CSOs	civil society organisations
CSR	corporate social responsibility
CTI	Coral Triangle Initiative
DASH	Damansara-Shah Alam Expressway
DFTZ	Digital Free Trade Zone
DGCCR	Digital Government Competency and Capability Readiness
DLC	Digital Learning Cluster
DLP	Dual Language Programme
DRR	disaster risk reduction
DSM	demand side management
DTT	digital terrestrial television
DUKE	Duta-Ulu Kelang Expressway
DWNP	Department of Wildlife and National Parks
E&E	electrical and electronics

ECCE	early childhood care and education
ECER	East Coast Economic Region
ECERDC	East Coast Economic Region Development Council
EDO	entrepreneur development organisation
EIA	Environmental Impact Assessment
EIP	eco-industrial parks
EIS	Employment Insurance System
EIST	East Coast Economic Region Investment Special Taskforce
EKUINAS	Ekuiti Nasional Berhad
EKVE	East Klang Valley Expressway
EPD	Enterprise Productivity Diagnostic
EToU	Enhanced Time of Use
EURO 4M	Malaysian Emission Standards equivalent to European Emission Standards 4
EURO 5	European Emission Standards 5
e-waste	electrical and electronic equipment waste
FDI	foreign direct investment
fintech	financial technology
FLFPR	Female Labour Force Participation Rate
FT	Federal Territory
FWT	future workers training
GAMMA	Gallery of Malaysian Government Mobile Applications
GDP	gross domestic product
GDV	gross development value
GERD	gross expenditure on research and development
GFCF	gross fixed capital formation
GGP	Government green procurement
GHG	greenhouse gas
GIACC	National Centre for Governance, Integrity and Anti-Corruption
GMP	Good Manufacturing Practice
GNI	gross national income
GOS	gross operating surplus
GP	Government Procurement

GRP	Good Regulatory Practices
GST	goods and services tax
GTFS	Green Technology Financing Scheme
GTMP	Green Technology Master Plan
HACCP	Hazard Analysis and Critical Control Points
HHI	Herfindahl-Hirschman Index
HICoE	Higher Institution Centers of Excellence
HIPs	High Impact Programmes
HIS & BA	Household Income and Basic Amenities Survey
HIV	Human Immunodeficiency Virus
HOTS	higher order thinking skills
HPV	Human Papilloma Virus
HRDF	Human Resources Development Fund
HRDP	Human Resource Development Policy
HSBB2	High Speed Broadband 2
IAP	Investment Account Platform
IBP	International Budget Partnership
IBR	Incentive Based Regulation
IBS	Industrialised Building System
ICoE	Industry Centres of Excellence
ICT	information and communication technology
i-GESP	Integrated Graduate Employability Structured Programme
iGFMAS	Integrated Government Financial Management and Accounting System
IHE	Institutions of Higher Education
i-IMATEC	Cluster for Innovative Management Technology
ILA	Public Training Institutions
ILB	Industry Lead Body
ILCs	indigenous and local communities
ILO	International Labour Organization
IMF	International Monetary Fund
IMT-GT	Indonesia-Malaysia-Thailand Growth Triangle
INTAN	National Institute of Public Administration

IoT	internet of things
IP	intellectual property
IRDA	Iskandar Regional Corridor Development Authority
ISC	Industry Skills Committee
JAN	National Audit Department
JAWHAR	Jabatan Wakaf, Zakat dan Haji
JDS	Joint Development Strategy for Border Areas
JMCIM	Malaysia-Singapore Joint Ministerial Committee for Iskandar Malaysia
JPA	Public Service Department
JPK	Department of Skills Development
KBN 2018	Kongres Masa Depan Bumiputera dan Negara 2018
KEMAS	Jabatan Kemajuan Masyarakat
KKLW	Kementerian Kemajuan Luar Bandar dan Wilayah
KKTM	Kolej Kemahiran Teknikal MARA
KOSPEN	Komuniti Sihat Pembina Negara
KPI	key performance indicators
KPKT	Kementerian Perumahan dan Kerajaan Tempatan
KR1M	Kedai Rakyat 1Malaysia
Lao PDR	Lao People's Democratic Republic
LDRMP	Local Disaster Risk Management Plan
LEAP	Leading Entrepreneur Accelerator Platform
LNG	liquefied natural gas
LNPT	Laporan Nilain Prestasi Tahunan
LRT 2	Light Rail Transit 2
LTMS-PIP	Lao PDR-Thailand-Malaysia-Singapore Power Integration Project
M40	middle 40% household income group
M&E	machinery and equipment
MACC	Malaysian Anti-Corruption Commission
MaGIC	Malaysian Global Creativity and Innovation Centre
MAIWP	Majlis Agama Islam Wilayah Persekutuan
MARA	Majlis Amanah Rakyat
MAVCOM	Malaysian Aviation Commission

MBEON	Malaysia Biodiversity Enforcement Operation Network
MBOT	Malaysia Board of Technologists
MEB	Malaysia Education Blueprint
MED	Ministry of Entrepreneur Development
MFP	multi-factor productivity
MIDA	Malaysian Investment Development Authority
MLSA	Council of Public Sector Training
MMBTu	million British thermal unit
MMR	maternal mortality ratio
MNHP	Malaysia National Health Policy
Mobile CTC	Mobile Community Transformation Centre
MOH	Ministry of Health
MoHR	Ministry of Human Resources
MOOC	Massive Open Online Courses
MOT	Ministry of Transport
MPAs	marine protected areas
MPB	Malaysia Productivity Blueprint
MPI	Multidimensional Poverty Index
mppa	million passengers per annum
MQA	Malaysian Qualifications Agency
MQF	Malaysian Qualifications Framework
MRT	Mass Rapid Transit
MRT 1	Mass Rapid Transit 1
MS1525	Malaysian Standards: Code of Practice on Energy Efficiency and Renewable Energy for Non-Residential Buildings
MSAP	Mandatory Standards on Access Pricing
MSMA	Manual Saliran Mesra Alam
MSPO	Malaysian Sustainable Palm Oil
MTPA	Million Tons Per Annum
MTR	Mid-Term Review
MTUN	Malaysian Technical University Network
MUSE	Malaysia User Satisfaction Evaluation

MW	megawatts
MyCREST	Malaysian Carbon Reduction and Environmental Sustainability Tool
myGAP	Malaysian Good Agriculture Practices
myOrganic	Malaysian Organic
MySEEA	System of Environmental-Economic Accounting
MyWI	Malaysian Wellbeing Index
NACCOL	National Action Council on Cost of Living
NADMA	National Disaster Management Agency
NAPIC	National Property Information Centre
NAWABS	National Water Balance Management System
NCDs	non-communicable diseases
NCER	Northern Corridor Economic Region
NCIA	Northern Corridor Implementation Authority
NCR	Native Customary Rights
NDTS	National Dual Training System
NEEAP	National Energy Efficiency Action Plan
NeSR	National e-Commerce Strategic Roadmap
NFPCs	Non-Financial Public Corporations
NGOs	non-governmental organisations
NICE	Northern Corridor Economic Region Investor Centre of Engagement
NLTF	National Logistics Task Force
NOSS	National Occupational Skills Standard
NPC	National Productivity Council
NPP3	National Physical Plan 3
NPSTI	National Policy on Science, Technology and Innovation
NRW	Non-Revenue Water
NTMs	non-tariff measures
NWI	National Wage Index
OBB	Outcome-Based Budgeting
OBI	Open Budget Index
OECD	Organization for Economic Cooperation and Development
OGP	Open Government Partnership

OGSE	oil and gas services and equipment
OPEC	Organization of the Petroleum Exporting Countries
OSI	online service sub-index
PAP	pre-approved plan
PAWE	Pusat Aktiviti Warga Emas
PBR	Program Bantuan Rumah
PCF	product development and commercialisation fund
PDRM	Royal Malaysian Police
PDZs	promoted development zones
PE	population equivalent
PETRONAS	Petroliam Nasional Berhad
PHB	Pelaburan Hartanah Berhad
PISA	Programme for International Students Assessment
PLI	Poverty Line Income
PLWS	Productivity-Linked Wage System
PNB	Permodalan Nasional Berhad
PPA1M	Perumahan Penjawat Awam 1Malaysia
ppm	parts per million
PPP	Public Private Partnership
PPRN	Public-Private Research Network
PR1MA	Perumahan Rakyat 1Malaysia
PRC	People's Republic of China
PSC	passenger service charge
PSC	public sector comparator
PSMB	Pembangunan Sumber Manusia Berhad
PTP	Pelabuhan Tanjung Pelepas
PUNB	Perbadanan Usahawan Nasional Berhad
PV	photovoltaic
PWDs	persons with disabilities
QoS	Quality of Services
QS	Quacquarelli Symonds
R&D	research and development

R&D&C	research, development and commercialisation
R&D&C&I	research, development, commercialisation and innovation
R&D&I	research, development and innovation
RAPID	Refinery and Petrochemical Integrated Development
RE	renewable energy
RECODA	Regional Corridor Development Authority
RECs	regional economic corridors
REDD+	reducing emissions from deforestation and forest degradation and enhance the role of conservation, sustainable management of forests and enhancement of forest carbon stocks
RMA	research management agency
ROI	return on investment
ROK	Republic of Korea
RTC	Rural Transformation Centre
RUMAWIP	Rumah Mampu Milik Wilayah Persekutuan
Sabah LEAP	Sabah Long Term Strategic Action Plan
SAIDI	System Average Interruption Duration Index
SCORE	Sarawak Corridor of Renewable Energy
SCP	sustainable consumption and production
SDC	Sabah Development Corridor
SDGs	Sustainable Development Goals
SEA	Southeast Asia
SEDCs	State Economic Development Corporations
SEDIA	Sabah Economic Development and Investment Authority
SESB	Sabah Electricity Sendirian Berhad
SEZs	Special Economic Zones
SIpartners+	School Improvement Partners+
SIRCs	state Islamic religious councils
SISC+	School Improvement Specialist Coaches+
SIT	Special Industrial Tariff
SMEs	small and medium enterprises
SOEs	state-owned enterprises
SPB-PBT	Sistem Penarafan Bintang Pihak Berkuasa Tempatan

SPE	Setiawangsa-Pantai Expressway
SPKPN	Sistem Profil Kampung Peringkat Nasional
SPM	Sijil Pelajaran Malaysia
SPNB	Syarikat Perumahan Negara Berhad
SPR	Election Commission of Malaysia
SRI	sustainable and responsible investment
SSN	social safety net
SSO	shared services and outsourcing
SST	sales and services tax
STEM	science, technology, engineering and mathematics
STI	science, technology and innovation
STPs	sewerage treatment plants
SUBB	Suburban Broadband
SUKE	Sungai Besi-Ulu Kelang Expressway
TEGAS	Tabung Ekonomi Gagasan Anak Bumiputera Sarawak
TERAJU	Unit Peneraju Agenda Bumiputera
TEUs	twenty-foot equivalent units
TIMSS	Trend in International Mathematics and Science Study
TPA	Third Party Access
TS25	Transformasi Sekolah 2025
TUBE	Tunas Usahawan Belia Bumiputera
TVET	Technical and Vocational Education and Training
TXC	TERAJU XChange
U3A	University of the Third Age
UBBL	Uniform Building By-Laws
uCustoms	ubiquitous Customs
UDA	UDA Holdings Berhad
UN	United Nations
UN EGD	United Nation e-Government Development Index
UNCAC	UN Convention Against Corruption
UNEP	United Nations Environment Programme

UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFCCC	United Nations Framework Convention on Climate Change
UniTP	University Transformation Programme
US	United States of America
USTIP	United States Trafficking in Persons
UTCs	Urban Transformation Centres
VM	value management
WBB	waktu bekerja berperingkat
WCS	Wildlife Conservation Society
WCY	World Competitiveness Yearbook
WHO	World Health Organization
WTPs	water treatment plants
WWF	World Wide Fund for Nature
YPPB	Yayasan Peneraju Pendidikan Bumiputera